

Refracted Press, LLC Privacy Policy

The Refracted Creative website is owned by Refracted Press, LLC. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

Refracted Press, LLC collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide Refracted Press, LLC with most of the data we collect. We collect data and process data when you:

- Place an order for any of our products.
- Sign up for our newsletter
- Use or view our website via your browser's cookies.

How will we use your data?

Refracted Press, LLC collects your data so that we can:

- Process your order.
- Send periodic newsletters.

We do not share personal data with other parties, except as is necessary for the processing of your order or sending of newsletters which you have signed up for. By ordering our products or signing up for our newsletter, you agree to the sharing of your personal information with these companies:

- Stripe, Inc, for processing of credit card purchases
- MailerLite, for sending newsletters

When Our Company processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

How do we store your data?

Refracted Press, LLC has no access to your credit card information. It is processed entirely by Stripe, Inc. Information used for sending newsletters is stored on our MailerLite account. Any personal information such as addresses or emails used for sending products is stored on our Wordpress account.

Refracted Press, LLC will keep your name and address information used for ordering our products for one year. Once this time period has expired, we will delete your data from Wordpress.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request Refracted Press, LLC for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that Refracted Press, LLC correct any information you believe is inaccurate. You also have the right to request Refracted Press, LLC to complete information you believe is incomplete.

The right to erasure – You have the right to request that Refracted Press, LLC erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that Refracted Press, LLC restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to Refracted Press LLC's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that Refracted Press, LLC transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at Anne@FAnneFischerAuthor.com

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

Our Company uses cookies to understand how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Market Analysis** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Refracted Creative website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Refracted Press LLC keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 11 February 2024.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: Anne@FAnneFischerAuthor.com

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Refracted Press, LLC has not addressed your concern in a satisfactory manner, you may contact the Federal Trade Commission through their website to file a complaint. European users should contact the Data Protection Authority for their country.